

Docket No.: 1509-228

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of :
Colin Andrew LOW et al. :
Serial No. 09/977,495 : Group Art Unit: 2152
Filed: October 16, 2001 : Examiner: Unknown
For: ESTABLISHMENT OF A DEFERRED NETWORK COMMUNICATION SESSION

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Honorable Commissioner of
Patents and Trademarks
Washington, D. C. 20231

Sir:

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In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the documents listed on the attached form PTO-1449. It is respectfully requested that the documents be expressly considered during the prosecution of this application, and that the documents be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

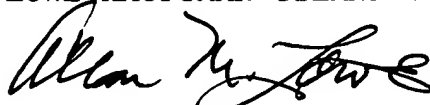
This Supplemental Information Disclosure Statement is being filed within three months of the U.S. filing date OR before the mailing date of a first Office Action on the merits. No certification or fee is required.

Serial No. 09/977,495

The relevance of each non-English language reference, if any,
is discussed in the present specification.

Respectfully submitted,

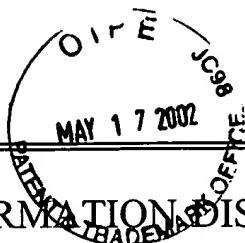
LOWE HAUPTMAN GILMAN & BERNER, LLP

A handwritten signature in black ink, appearing to read "Allan M. Lowe", written in a cursive style.

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INFORMATION DISCLOSURE
CITATION IN AN
APPLICATION

(PTO-1449)

ATTY. DOCKET NO.
1509-228SERIAL NO.
09/977,495APPLICANT
Colin Andrew LOW et al.FILING DATE
October 16, 2001GROUP
2152

U.S. PATENT DOCUMENTS

| EXAMINER'S INITIALS | PATENT NO. | DATE | NAME | CLASS | SUBCLASS | FILING DATE |
|------------------------|------------|---------|------------------|-------|----------|----------------|
| | 5,848,143 | 12/1998 | Andrews et al. | | | |
| | 5,838,682 | 11/1998 | Dekelbaum et al. | | | |
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FOREIGN PATENT DOCUMENTS

| EXAMINER'S INITIALS | PATENT NO. | DATE | COUNTRY | CLASS | SUBCLASS | Translation | |
|------------------------|-------------|---------|---------|-------|----------|-------------|----|
| | | | | | | Yes | No |
| | 00/41118 | 7/2000 | WO | | | | |
| | 01/08061 A1 | 2/2001 | WO | | | | |
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OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

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| | Neff, Todd, "The Multimedia Contact Center: Corporate Faade or Human Face?" The Fletcher School of Law and Diplomacy, http://citeseer.nj.nec.com/345232.html |
| | "The Product: Vicinity Service," http://www.cobrow.com/pages/products.html |
| | |
| | |
| EXAMINER | DATE CONSIDERED |

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.